

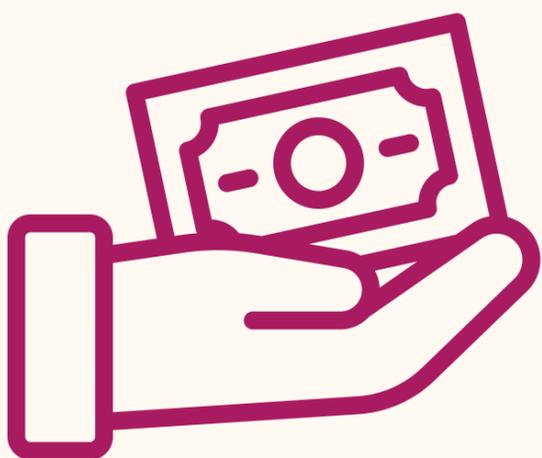


HOW TO COPE WHEN YOU ENCOUNTER...

HEALTH PROBLEMS

- a. I have mental health problems
- b. I have a disability
- c. I have difficulties in learning and time management
- d. I am suffering because of deterioration in health

01



02

ECONOMIC AND LIVING CONDITIONS RELATED PROBLEMS

- a. I do not have room in the dormitory
- b. I have financial problems
- c. I have faced an unforeseen circumstances that deteriorate my financial situation
- d. I don't have a laptop/computer

PROBLEMS IN THE PROCESS OF STUDYING

- a. I have difficulties in using the USOS system
- b. I have problems with my student e-mail account
- c. I have problem with registration for the classes / my classes overlap in the timetable
- d. I do not know how to withdraw from optional classes
- e. I have too many absences from classes
- f. I failed to obtain a credit / pass an exam
- g. I have to suspend my studies
- h. I am studying more than one field of study
- i. I need individualized study schedule (ISS)
- j. I am in conflict with a group / lecturer or have another problem

03



04

OTHER ISSUES RELATED TO STUDIES AND STUDENT LIFE

- a. What is the Student Office and what issues can I resolve there?
- b. Where is the Institute's administrative office and what information can I obtain there?
- c. I do not know how to register with the faculty/university library.
- d. Where can I find information about the dates and location of lecturers' office hours?
- e. What student research circles are active at the faculty and how can I join them?
- f. What is the Student Council and how can I get involved in its activities?

